

# FM08: Personal access form

Use this form if you'd like to request access to the personal information held by UBank. Return the completed form to UBank via the Secure Mail facility in your Online Banking.



U BANK

ubank.com.au  
13 30 80

## Requesting your personal information

### IMPORTANT

In many instances, we'll be able to provide you with access to your personal information without needing to complete this form. So make sure you discuss your request with a UBank staff member. This form isn't to be used for requesting copies of transactional information including statements.

When completed please email this form to us through Secure Mail when logged into ubank.com.au or mail to:

PO Box 1466  
North Sydney  
NSW 2059

If you've got any questions regarding this form or the status of your request, please just give us a call on 13 30 80.

### 1. Requestor details

MR MRS MISS MS OTHER

FIRST NAME MIDDLE NAME

SURNAME

DATE OF BIRTH (DD/MM/YYYY)

### 2. Current residential address

ADDRESS

SUBURB

STATE SUBURB

### Contact details

HOME NUMBER

MOBILE NUMBER WORK NUMBER

EMAIL ADDRESS

### 3. Identification details

To help us identify your records, please provide details of all known accounts held by UBank below.

#### USaver

BSB NUMBER

ACCOUNT NUMBER

#### Term Deposit

BSB NUMBER

ACCOUNT NUMBER

#### USaver Reach

BSB NUMBER

ACCOUNT NUMBER

#### Term Deposit SMSF

BSB NUMBER

ACCOUNT NUMBER

#### USaver SMSF

BSB NUMBER

ACCOUNT NUMBER

#### UHomeLoan

BSB NUMBER

ACCOUNT NUMBER

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4. Request to gain access to my personal information recorded

Please note that personal information collected by UBank might not necessarily be available for access, and there may be other reasons permitted by law why we don't give you access (in which case we'll provide you with reasons).

I request access to my personal information recorded by UBank.

I request access to my personal information recorded by UBank that relates to superannuation products.

Please specify the details of the personal information you'd like access to including the name of the product held and your account number.

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5. How your information will be provided

Information will be provided to you in the form of photocopies of documents, as well as computer generated reports. Information such as telephone recordings will be provided on a USB. Please allow 21 days for information to be collated and provided to you.

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6. Declaration and Authority

I acknowledge:

- that I am the individual referred to in this request for access and state that all personal information provided about me is true, complete and correct and has been provided to UBank to enable it to respond to my request.
- that personal information collected in response to my request may be provided to me in any form that UBank considers appropriate.
- that all or part of my request may be denied (as permitted by law).

SIGNATURE

DATE [DD/MM/YYYY]